



European Wheelchair Basketball Championships

Volunteer Information

### About the Event

The European Championships will be held in Worcestershire between the 28<sup>th</sup> August to 6<sup>th</sup> September 2015, finishing exactly one year before the opening ceremony of Rio 2016.

The Championships provides an exciting competition of twelve men and seven women's teams fighting for qualification to the Summer Paralympic Games in Rio. They are also competing for the title of European champions, a title held by Great Britain's Men for the last two Championships.

UK Sport and the University of Worcester are key partners for the Championships and the event is part of UK Sport's Gold Event Series.

### Who are we looking for?

We are looking for hardworking, proactive and enthusiastic volunteers.

Experience in your chosen area isn't always necessary, as training will be provided to volunteers prior to the event. Volunteers need to be aged 14 or over.

Where possible we will be using volunteers from the local area however everyone is welcome to apply. You will need to consider the feasibility of this as accommodation isn't provided.

### What does a typical day as a volunteer look like?

There is no such thing as a typical day as a volunteer! Each day is split into two shifts, am and pm. Depending on your availability you will be allocated either shift or in some cases both depending on the role you have applied for (you will have the opportunity to discuss and agree this prior to the Championships).

You will be entitled to comfort breaks during your shift which will be organised by your Team Manager.

### What will I get?

- Volunteer handbook with important information about the event
- Meals and drinks during your shift
- Certificate of hours completed
- Memento's for hours logged
- Volunteer uniform

### Training

Training will be held on Wednesday 5<sup>th</sup> August (evening) and Saturday 8<sup>th</sup> August in Worcester which will be mandatory for all volunteers.

### Benefits

Some of the benefits of volunteering at the Championships are:

- Opportunity to experience a major event
- CV enhancement
- Develop skills and knowledge
- Increase confidence
- Meet new people

### What to expect

- A role description
- Clear guidance about what is expected from you
- Support from Championships Officers and responses to any questions or queries
- Support to access training opportunities that are required in order to fulfil your role
- Opportunity to discuss any changes that impact you
- During the Championships you will be covered by civil and employers' liability insurance, personal accident insurance and legal expenses insurance.
- Problems or complaints will be resolved as quickly as possible
- Treated with respect and courtesy
- Recognition for your contribution
- Information about further opportunities post event

### What is expected of you

- Be committed to the aims and objectives of the Championships.
- Observe policies and procedures, especially those relating to Equality, Safeguarding and Code of Conducts
- Treat other volunteers, staff and members of the public with respect and courtesy
- Show diligence and duty of care at all times
- Respect all confidential information relating to the Championships
- Volunteer in an agreed role and inform the Workforce Manager if you have a change of circumstances that will impact upon the role you are fulfilling

## Roles

We are recruiting volunteers in the following areas. (Please note, the list below does not include all individual roles).

Role groups	Description
<b>Logistics</b>	Organisation roles such as radio control, shop staff, ticketing and venue set-up
<b>Venues/Facilities</b>	Roles related to the organisation and management of facilities. Roles include public information, venue dressing and sport and event information.
<b>Competition/Training</b>	Supporting the competition and training elements of the Championships. Roles include team liaison, training venue staff and first aid.
<b>Communications</b>	Examples of roles include; broadcast liaison, dvd production, marketing and media liaison.
<b>Community Engagement</b>	Working in the Activity Zone to engage the community in a variety of sports.
<b>Transport</b>	Supporting travel to and from the airport / venues. Roles include, van drivers, team bus coordinators and airport pick-up/drop-off.
<b>Workforce/Technical Officials</b>	Working with the Championships Workforce (referee's, table officials, classifiers, statisticians). Roles include assisting with the volunteer lounge.
<b>Sports Presentation</b>	Roles include announcer/presenter, commentator, closing ceremony lead and sound engineers.

To apply, please complete a European Volunteer Application and email to:

[Euros2015@worc.ac.uk](mailto:Euros2015@worc.ac.uk)

The closing date for applications is **Sunday 26<sup>th</sup> July 2015**.

To discuss any of the roles listed above please contact Samantha Lue on 01509 279900 or [s.lue@britishwheelchairbasketball.co.uk](mailto:s.lue@britishwheelchairbasketball.co.uk)